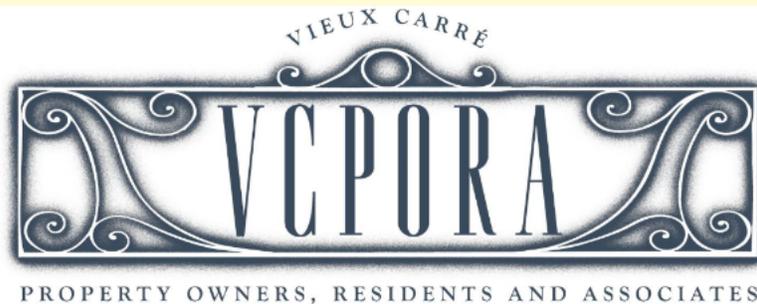

Fwd: Hurricane Ida Update: Wednesday, September 8, 2021

VCPORA <info@vcpora.org>
To: VCPORA <info@vcpora.org>

Fri, Jan 21, 2022 at 3:59 PM

From: VCPORA <info@vcpora.org>
Date: September 8, 2021 at 11:31:00 AM CDT
Subject: Hurricane Ida Update: Wednesday, September 8, 2021
Reply-To: info@vcpora.org

External Sender. Be aware of links, attachments and requests.



Hurricane Ida Updates

Wednesday, September 08, 2021

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Dear Friends and Supporters of the Vieux Carre,

We hope you, your families, and homes remain safe and secure following the devastating impacts of Hurricane Ida and that those of you who evacuated can make a safe return home. Though our office continues to be closed, and communication is limited, we remain dedicated to sharing information with the neighborhood as we receive it.

We know the French Quarter community is a strong one and have already heard from so many of you about sharing supplies as we rebuild and return to a sense of normality. Please do let us know if you have additional information or supplies we can share with the wider community.

Sincerely,

Erin Holmes and Dare Rose-Havens

erinholmes@vcpora.org • info@vcpora.org



A Message from the City's Office of

Business and External Services and the VCC

Effective Tuesday, September 7th, the City's Office of Business and External services is asking residents and business owners to remove any plywood or other window coverings installed for the hurricane from their homes and buildings.

The VCC and City Hall will resume normal hours beginning on Thursday, September 9th and can be reached [via email](#) due to on-going social distancing protocol.



Cooling, Meal, and Supply Sites: Wed., Sept. 8

Cooling Centers (8am - 6pm)

Will have charging stations, cooling, water, FEMA assistance, diapers, and baby supplies

- Treme Recreation Center (900 N. Villere St)
- Cut Off Recreation Center (6600 Belgrade St.)
- Gernon Brown Recreation Center (1001 Harrison Ave)
- Milne Recreation Center (5420 Franklin Ave)
- Stallings St. Claude Recreation Center (4300 St. Claude)
- John P. Lyons Recreation Center (624 Louisiana Ave)
- Joe W. Brown Recreation Center (5601 Read Blvd)
- Rosenwald Recreation Center (1120 S. Broad Ave.)

Libraries (10am - 5pm):

These locations will be open for computer/Wi-Fi access, phone charging, and air conditioning. They will do not have device chargers and ask residents to bring their own.

Plugs will be available on a first-come, first-served basis for an hour per person.

- Algiers Regional Library (3014 Holiday Dr)
- Rosa Keller Library & Community Center (4300 S. Broad Ave)
- Central City Library (2020 Jackson Ave, Suite 139)
- Cita Dennis Hubbell Library (725 Pelican Ave)

PODS (8am - 6pm)

Meals Ready to Eat (MREs), water, and ice

- Joe W. Brown Recreation Center (5475 Read Blvd)
- Mahalia Jackson Auditorium (1451 Basin St)
- Skelly Park (730 Vespasian Blvd)
- Wesley Barrow Stadium (6500 Press Dr)
- Dryades YMCA (2220 O.C. Haley Blvd)
- John P. Lyons Recreation Center (624 Louisiana Ave)

Meal Distributions (12pm - 2pm & 4pm - 6pm):

- Treme Recreation Center (900 N. Villere St)
- Cut Off Recreation Center (6600 Belgrade St.)
- Gernon Brown Recreation Center (1001 Harrison Ave)
- Milne Recreation Center (5420 Franklin Ave)
- Stallings St. Claude Recreation Center (4300 St. Claude)
- John P. Lyons Recreation Center (624 Louisiana Ave)
- Joe W. Brown Recreation Center (5601 Read Blvd)
- Rosenwald Recreation Center (1120 S. Broad Ave.)
- **11:30am - 1:30pm & 5pm - 6:30pm:** Bethany Lutheran Church (3700 Canal St)
- **5pm - 7pm:** Inspire McDonogh 35 (4000 Cadillac St)

Miscellaneous

- **10am - 12pm:** Hardin Playground (2500 New Orleans St)
 - 1,000 free hot meals, health checks, groceries, water, and FEMA assistance
- **1pm - 4pm:** Arthur Monday Center (1111 Newton St)
 - Water, ice, tarps, essential supplies

You can view a calendar and map view at www.trumba.com/calendar/hurricaneida



NOLA READY

THE CITY OF NEW ORLEANS

Ways to Stay Current & Volunteer

Here are some of the best ways to stay current:

- Sign up to receive information from the city by texting **NOLAREADY** to **77295**.
- Check [this calendar](#) to see times and locations for cooling stations, meal distribution, first aid and more.
- HurricaneRecovery.la.gov is now live. Any Louisianan affected by Hurricane Ida can use it to find important updates, information and links to resources.
- Residents in the region can download the free GasBuddy app to see availability across the region. Users are also encouraged to update the app, so other residents may receive accurate and timely information as to which stations have gas. To view the latest fuel availability across Louisiana, [click here](#).
- SWBNO is working to restore normal operations at the East Bank Wastewater Treatment Plant; Residents should call **52-WATER** to report any sewage backups.
- [Update](#) on trash pick up.

Here are some ways to volunteer:

- Sign up to help World Central Kitchen distribute food in New Orleans: ida.wck.volunteerhub.com
- Sign up to staff a Cooling Center at ready.nola.gov/volunteer.
- [Second Harvest Food Bank](#)
- [World Central Kitchen](#)
- [United Way of Southeast LA](#)
- [Greater New Orleans Foundation](#)



Federal & State Resources

- DisasterAssistance.gov provides a one-stop shop website that list numerous disaster assistance resources. [Click here to access the site](#) or call **1-800-323-8603**.
- [HurricaneRecovery.la.gov](#) is now live. Any Louisianan affected by #HurricaneIda can use it to find important updates, information, and links to resources.
- For Hurricane Ida General assistance information [click here](#).
- [Click here to visit](#) the State of Louisiana Governor's Office of Homeland Security and Emergency Preparedness site.
- For tips on storm damage cleanup, [click here](#).
- All residents impacted by Ida can preregister for DSNAP (disaster food stamps) by texting **LADSNAP to 898211**. Existing SNAP recipients are also now able to use their benefits to purchase hot/prepared foods. [Click here for more information](#).
- For information on travel & roadways in Louisiana, visit: <http://511la.org>
- For road closures in NOLA visit streetwise.nola.gov.
- To find help 24/7 during disasters for a wide range of critical services and resources: **Dial 211 or text your ZIP code to 898-211**
- For shelter info: **Dial 211 or text LASHELTER to 898-211**
- For Hurricane Ida relief information from the American Red Cross, [click here](#) or call **1-800-733-2767**.
- **FEMA may reimburse applicants up to \$800 for generators and up to \$250 for chainsaws:**
 - Survivors interested in generator and/or chainsaw reimbursement from FEMA must first apply for assistance. They may do so by:
 - Visting DisasterAssistance.gov.
 - Downloading the FEMA mobile app.
 - Calling the FEMA Helpline at 800-621-3362 (TTY: 800-462-7585).
 - Multilingual operators are available.
 - Lines are open 6 a.m. to 10 p.m. CDT, seven days a week.
 - Those who use 711 or Video Relay Service may call 800-621-3362.
 - Applicants who purchase or rent a generator and/or chainsaw between August 26, 2021, and September 25, 2021, may be eligible to receive financial assistance for reimbursement if:

- The applicant meets the general eligibility requirements for FEMA's Individuals and Households Program.
- The generator was purchased or rented due to a disruption in electrical utility service caused by Hurricane Ida.
- Proof-of-purchase or rental receipts for the items are submitted by the applicant.
- "Connect" to local families with the Louisiana Department of Children and Family services (DCFS) [new tool](#) or by calling the number 225-342-2727.
- Gov. Edwards [suspends evictions](#) until September 24th.



Crisis Cleanup Assistance

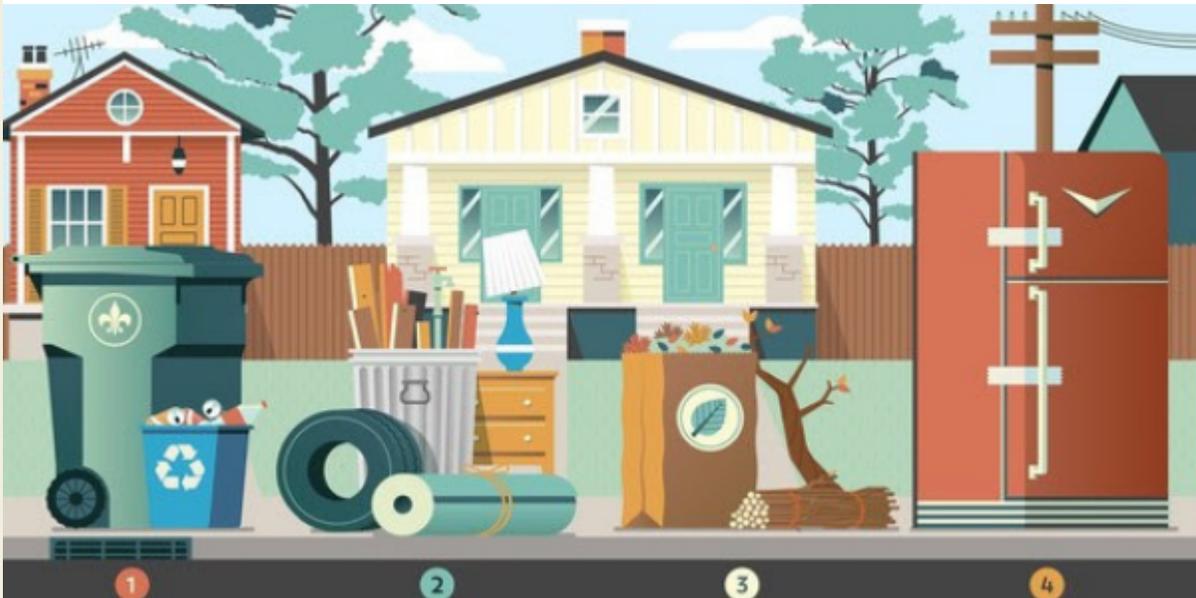


Citywide Resources & Information

- Looking to fuel up? Check out the map of open gas stations, compiled by the City of New Orleans at ready.nola.gov/gasmap.
- New Orleans Regional Transit Authority has restored all its bus routes to a modified Saturday schedule beginning Monday, Sept. 6. Buses will also run on the Canal and St. Charles streetcar lines, on the modified schedule. Service will run daily from 6 a.m. to 6 p.m.
 - For more information, riders can call Rideline at **504-248-3900**, visit www.norta.com or follow RTA on Facebook, Twitter, and Instagram @NewOrleansRTA.
- New Orleans Breastfeeding Center & New Orleans Health Department are offering a free parent-infant hotline. **The hotline is 504-535-4223 and will be operating 24/7 for the next week.**
- Free Legal Service is available for people impacted by Hurricane Ida by Southeast Louisiana Legal Services. **The Disaster Helpline is 1-844-244-7871.**
- Need **Crisis Cleanup** assistance after Hurricane Ida? Call **(844) 965-1386** to receive help with debris cleanup, drywall removal, chainsaw work and more. This work will be performed by volunteers until September 17th.
- **Blue Tarp Roofs:** The U.S. Army Corps of Engineers' will begin Operation Blue Roof for homeowners in areas impacted by Hurricane #Ida to cover their damaged roofs until permanent repairs are made. To sign up or get more information,

visit <http://bluroof.us> or call 1-888-766-3258.

- **Disaster Unemployment Assistance:** The Disaster Unemployment Assistance (DUA) program helps individuals whose employment has been either lost or interrupted as a direct result of a major disaster. DUA is available to unemployed workers or self-employed individuals who became unemployed as a direct result of Hurricane Ida that are otherwise ineligible to receive state unemployment insurance benefits. Workers that are already receiving unemployment insurance benefits due to COVID-19 should continue filing weekly claims, and not DUA. The deadline to file a DUA claim as a result of Hurricane Ida is October 4, 2021. To learn more about the program and see if you are eligible, [click here](#).
- **Report Mosquito Issues:** Residents are encouraged to contact NOMTRCB with any other questions or concerns regarding mosquitoes at (504) 658-2400 or mosquitocontrol@nola.gov. For additional information about West Nile virus, visit the Centers for Disease Control and Prevention website: <http://www.cdc.gov/ncidod/dvbid/westnile/qa/prevention.htm>.



Debris Pickup Starting September 7, 2021

The City of New Orleans has activated its emergency debris removal contracts to assist with storm-related cleanup. **The first debris removal pass is scheduled to take place on Tuesday, Sept. 7.** Do not block roadways or place debris near trees, poles, or fire hydrants. Please follow these guidelines:

- Debris must be placed between the sidewalk and the curb for removal by the City or its contractors.
- Avoid placement of storm debris waste under or on power lines, near trees, utility poles/boxes, fire hydrants, behind parked cars or on neutral grounds.
- Only debris resulting from Hurricane Ida is eligible for removal by the City's emergency debris removal contractors.
- Any work done by contractors is ineligible for debris removal services by the City or its contractors.
- Commercial properties and properties serviced by private trash contracts are ineligible to receive bulk waste collection or debris removal services by the City or its

contractors.

- Separate debris into the following categories:
 - **HOUSEHOLD GARBAGE**
 - Bagged garbage, discarded food, paper, packaging. (Use City issued trash cart when possible)
 - **CONSTRUCTION DEBRIS**
 - Building materials, drywall, lumber, carpet, furniture, etc.
 - **UNBAGGED VEGETATIVE DEBRIS**
 - Logs, leaves, tree branches, plants.
 - **APPLIANCES**
 - Doors must be sealed/secured.

Curbside Solid Waste Collection

- Limited curbside solid waste collection resumed on Thursday, Sept. 2. The City's solid waste contractors will only be dumping the City- issued 95-gallon trash cart during these initial passes. Residents should continue to bag their rotting waste, place in the City-issued trash cart and leave their carts on the curb until they are emptied; it will take some time for sanitation contractors to complete the full, citywide collection cycle.

Recycling collections have been suspended until further notice.



Rapid COVID Testing Centers

Daily **10 a.m. - 4 p.m.**
2101 Phillip Street
New Orleans, LA 70113

The New Orleans Health Department will be hosting daily rapid COVID tests at the Central City Senior Center. Please [go here](#) for more information and testing sites.



City of New Orleans SBA Virtual Recovery Centers Open this Week

The City of New Orleans announced additional federal resources coming online for residents and business owners affected by Hurricane Ida. As a result of President Joe Biden's major disaster declaration, the U.S. Small Business Administration (SBA) activated Virtual Recovery Centers on Tuesday, Aug. 31, 2021.

The Virtual Recovery Centers will operate Monday through Sunday 7 a.m. – 7 p.m. central standard time. Customer service representatives will be on hand at each center to provide business owners with application assistance. SBA will also open a Virtual Disaster Loan Outreach Center to assist homeowners and renters, provide answers to questions about SBA's disaster loan program, and explain and assist with electronic loan applications.

Disaster loans up to \$200,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for up to \$40,000 to repair or replace damaged or destroyed personal property. Interest rates can be as low as 2.855 percent for businesses, 2 percent for private nonprofit organizations and 1.563 percent for homeowners and renters with terms up to 30 years. Loan amounts and terms are set by SBA and are based on each applicant's financial condition. To access both centers, visit FOCWAssistance@sba.gov.

Eligible applicants must first contact the Federal Emergency Management Agency (FEMA) at www.disasterassistance.gov. Apply online, receive additional disaster assistance information and download applications at <https://disasterloanassistance.sba.gov/>.

Applicants may also call the SBA Customer Service Center at **1-800-659-2955** or email disastercustomerservice@sba.gov for more information on SBA disaster assistance. For the hearing impaired, dial **1-800-877-8339**. Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.



Beware of Fraud and Scam Artists

Beware of fraudulent contractors during Hurricane Ida recovery. Natural disasters often bring out contractors taking advantage of those who have already been victimized. Consider these tips when hiring contractors to work on your home:

- **Research and gather information**
- **Shop around - get at least three quotes**
- **Resist high pressure sales**
- **Ask for references**
- **Verify license and insurance**

- **Confirm building permits**
- **Get everything in writing**
- **Arrange a payment schedule - never pay in full up front**
- **Pay with a credit card**
- **Do not sign over insurance checks to contractors**
- **Get a receipt**
- **Keep your contract**

Still feeling unsure of the contractors? Search for a contractor's business profile at [BBB.org](https://www.bbb.org) for free information on their history of complaints, read verified customer reviews, and see if they are an accredited business.

- To report scams, fraud and identity-theft contact:
 - FEMA's toll-free Disaster Fraud Hotline at 866-720-5721;
 - Office of the Attorney General Consumer Protection Section, P.O. Box 94005, Baton Rouge, LA 70804-9005, fax: 225-326-6499;
 - Louisiana State Licensing Board for Contractors at <https://arlspublic.lslbc.louisiana.gov/Home/Index>; or
 - Local law-enforcement agencies.
 - **To learn more about the types of fraud to look out for, visit: <https://ready.nola.gov/incident/hurricane-ida/beware-of-fraud-and-scam-artists/>**

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